

## SUMMER 2023

### PRACTICE STAFF NEWS

**Dr Rod Lewis** is our Senior Partner and has been one of our full-time Partners for 20 years. He will be reducing his commitment in July 2023 to 2 days per week and will be available all day on Monday and Tuesdays.

**Dr Charlotte Higgins** will take over Dr Lewis' list of patients, covering the latter half of the week and all patients will transfer to her list. You will be able to see Dr Lewis if Dr Higgins is not available. We will be informing all of Dr Lewis' patients of this change by text or letter.

**Dr Rebecca Trickey** initially joined us as a Salaried GP and we are delighted to welcome her to the Partnership from 3rd July.

#### New Salaried GP

Dr Tamsin Glasgow will be joining us on 25th October as a Salaried GP leaving her current post in Somerset.

**Dr Robin de Uphough** (previously Birnie) has changed his name. His new name is pronounced 'Dupper'.

**Anneka Moxom**, who previously worked as a Community Nurse Team Lead in Bridport joined our Practice Nurse team in June 2023.

### SOCIAL PRESCRIBER AND CARERS LEAD



We would like to introduce you to Sarah who is one of our receptionists who has recently taken on the roles of Social Prescriber and Carers Lead.

She can assist with non-clinical issues by offering support and advice with housing issues, loneliness, befriending, and well-being activities by signposting you to the relevant services.

Sarah can also offer advice if you look after a family member who couldn't manage without your support.

If you would like to speak to Sarah, please call the surgery and leave a message or send an email for Sarah's attention to [queens.ave@nhs.net](mailto:queens.ave@nhs.net) and she will get back to you.



BRIDGIT ([bridgit.care](https://bridgit.care)) is a self-help service for unpaid carers, currently being trialled for carers within Dorset Council. It allows Carers to complete a self-help toolkit to gain information, advice and signposting to community support, as well as creating their own personal and bespoke profile and support plan.

From 1 September 2023, the current shingles vaccination programme will be extended to patients under the age of 70. The programme will be introduced over a 10 year period so that everyone 60 years or over will ultimately be offered the vaccine. Shingrix will replace Zostavax and be offered as 2 doses (the interval between doses will differ for immunocompromised and immunocompetent patients).

In Year 1, patients turning 65 and 70 on or after the 1st September 2023, will be offered the vaccine. Please wait to be invited. We are unable to vaccinate anyone outside of the eligible cohorts as per NHS England guidelines.

## **NATIONAL AND LOCAL PATIENT SURVEY RESULTS 2023**

### **NATIONAL SURVEY**

A national patient survey is conducted by Ipsos on behalf of NHS England every year in January. 95% of patients surveyed described their overall experience of Queens Avenue Surgery as good. This compares well with the National results of 71% and 80% locally (Dorset ICS). The full breakdown of results can be found at [gp-patient.co.uk](https://gp-patient.co.uk)

### **QA SURGERY SURVEY**

We conducted our own survey of patients over a 2 week period in July. We are delighted with the really positive feedback and overall results. The results will be shared and reviewed with the practice team and any outcomes and recommendations for change will be shared in our next newsletter and on our website.

The results and a full breakdown of responses can be found in the news section of our website [Queensavenue.co.uk](https://Queensavenue.co.uk)

A big thank you to all who took part.

**Dorchester Neighbourcar** is a volunteer service to enable clients to attend health related appointments within a 5 mile radius of Dorchester. It is a joining scheme which has been well used for over 10 years.

We would also welcome new volunteers to keep the successful scheme running. For more information please contact Jo Lilley on 01305 251535 or email [jo.lilley123@gmail.com](mailto:jo.lilley123@gmail.com)

### **WORK TO THE SURGERY**

We moved from Bridport Road to Queens Avenue in 1997 which was extensively refurbished at the time and has been maintained over the past 26 years.

We now find that we have more major work to carry out with the replacement of boilers and external repairs to the building.

Scaffolding will be in place during September/October and tree conservation work will also be carried out. We apologise in advance for any inconvenience if there are restrictions to parking.